



This letter is to confirm that Vectra Corporation was engaged to conduct a security audit and penetration testing against Exchange for Change's (EFC) contractual obligations to the NSW Government, Department of Planning Industry and Environment for 2019-20. Amongst other items, at a high-level the following items were checked as part of the audit process:

- System penetration testing for security vulnerabilities
- Build and maintain a secure network and systems
- Encrypted transmission of client data
- Implement strong access control measures
- Physical and environmental security

Vectra audit findings were based on best practices captured in two recognised standards; ISO 27001 and PCI DSS v3.2.1 and found no major issues with EFC's security posture, policies or procedures. Minor issues identified during the audit process were quickly resolved within the designated timeframe. In line with EFC's contractual obligations, Vectra found the security and backup systems of the EFC IT environment to be of generally good practice.

Signed by:

A handwritten signature in black ink, appearing to read "A. Deer", written over a light blue horizontal line.

Andrew Deer

Senior Security Consultant

Date: 5 November 2019

Vectra Corp.